



1100 Louisiana  
Houston, TX 77002  
Public Awareness: 1-888-806-8152  
Email: [publicawareness@eprod.com](mailto:publicawareness@eprod.com)  
Website: [www.enterpriseproducts.com](http://www.enterpriseproducts.com)

**COMPANY INFORMATION**

Enterprise Products Operating, LLC, transports natural gas, natural gas liquids, petrochemicals, and crude oil through United States and Gulf of Mexico.

**COMPANY ASSETS AND PRODUCTS TRANSPORTED**

The company's Enterprise-TE Products Pipeline System operates approximately 10 miles of pipeline throughout the state of Tennessee transporting Liquid Petroleum Gas and Conventional Products.

**LOCATING ENTERPRISE PIPELINES – PIPELINE VIEWER TOOL**

To find more information regarding location and products transported in our pipelines within one (1) mile of a specific address, visit our website at: [www.enterpriseproducts.com/pipelineviewer](http://www.enterpriseproducts.com/pipelineviewer). Please note the asset map and pipeline viewer tool are for informational purposes only.

You can also find out where other companies' pipelines are in your area by going to the National Pipeline Mapping System website at [www.npms.phmsa.dot.gov](http://www.npms.phmsa.dot.gov).

**EMERGENCY RESPONSE PLAN**

An Emergency Response Plan is developed for each pipeline facility to contain, control and mitigate the various types of emergency conditions/ situations that could occur at one of our facilities. For more information regarding Enterprise Products emergency response plans and procedures, contact: [Publicawareness@eprod.com](mailto:Publicawareness@eprod.com).

**EMERGENCY RESPONSE CAPABILITIES**

The Company's qualified personnel are trained in safe operations and emergency response activities and participate in exercises reflecting various types of emergency scenarios and environmental sensitivities. The Company utilizes the First Responder/ Emergency Response Team concept to handle emergency incidents at its facilities. Employees receive hands on training in fire fighting, hazardous material spill response and rescue/ medical/first aid training. In addition, we maintain a well trained team of employees from various Company locations as members of the Corporate Emergency Organization. This team, as well as an array of emergency response equipment (including, but not limited to, cell phones, fire extinguisher, supplied breathing air, and air monitoring equipment), can be mobilized and deployed to assist in handling emergency situations that may occur at a Company facility or pipeline location.

Enterprise Products utilizes its 24-hour/365 day a year, Pipeline Operations Control Center (888-883-6308) as a hub of communications in emergency response situations. Our manned control center monitors the flow, pressure, temperatures, and other conditions throughout the pipeline systems and is an integral part of our communication during emergency situations.

**ENTERPRISE PRODUCTS' RESPONSE IN AN EMERGENCY**

- We will immediately dispatch personnel to help handle the emergency at the site.
- We will provide information to public safety officials to aid in their response to the emergency.
- We will take necessary operating actions such as closing and opening valves to minimize the impact of the leak.

**EMERGENCY CONTACT:  
1-888-883-6308**

**PRODUCTS/ DOT GUIDEBOOK ID#/ GUIDE#:**

Iso-Butane	1075	115
N-Butane	1075	115
Diesel	1202/1993	128
Gasoline	1203	128
Jet Fuel	1223	128
Napthalene	1334	133
Natural Gasoline	1203	128
Propane	1075	115
Raffinate	1203	128

**TENNESSEE  
COUNTIES OF OPERATION:**

Shelby

*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*

- Public safety personnel and others unfamiliar with the pipeline should not attempt to operate any of the valves on the pipeline, unless instructed to do so by Enterprise Products personnel. Improper operation of the pipeline valves could make the situation worse and cause other accidents to happen.



**INCIDENT COMMAND SYSTEM**

Enterprise Products utilizes an expandable Incident Command System. Depending upon the size and complexity of an incident, additional Company or contract personnel may be added as needed. Additional federal, state or local agencies may be integrated into the Incident Command System by utilizing a Unified Command Structure.

**SPILL RESPONSE EQUIPMENT CAPABILITIES**

We maintain emergency response equipment at some of our facilities. We also have agreements with various oil spill response organizations to provide the appropriate level of response with spill response equipment including trailers containing spill booms, sorbent materials, boats, motors, hand tools, power tools, pumps, hoses, personal protective equipment, first aid and miscellaneous supplies. These companies also have expert personnel trained in emergency response and cleanup methods.

**CONTACTS**

**Tripp Tacker**  
194 Tank Farm Road  
Garner, AR 72052  
Phone: 501-726-1806  
Email: [WTTacker@eprod.com](mailto:WTTacker@eprod.com)